

# mspnice award

December 30<sup>th</sup>, 2021

Greetings Managers,

One of your employees, Officer Mari Askerooth, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Officer Askerooth for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Officer Askerooth!

## **Customer compliment:**

Words can't even begin to describe how thankful we are for you and your whole squad on recovering my engagement ring! Thank you all from the bottom of our hearts for all of your patience, understanding, and hard work for tracking down the ring. Our hearts broke the day the engagement ring went missing, but thankfully we have wonderful police detectives like you. Thank you again so much!

*Kara and Charlie*