

mspnice award

December 30th, 2021

Greetings Managers,

One of your employees, Officer Tim Workman, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Officer Workman for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Officer Workman!

Customer compliment:

I just wanted to call today and talk to you about a very special experience I had at your airport last night. Last night the most wonderful police officer helped me – His name is Tim Workman. I was looking for help; assisting picking up an unaccompanied minor. He helped me more than words can explain. He was kind and thoughtful. He was patient and kind with me. What a wonderful man. When somebody goes out of the way for you, I believe in a calling.