

mspnice award

June 18, 2021

Greetings Managers,

One of your employees, Peng Yang, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Peng for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats, Peng!



Peng Yang and Joe Merten, Avis/Budget

Customer compliment:

Peng deserves a pat on the back for handling my request at his desk so quickly and correctly. I was really impressed by him.