

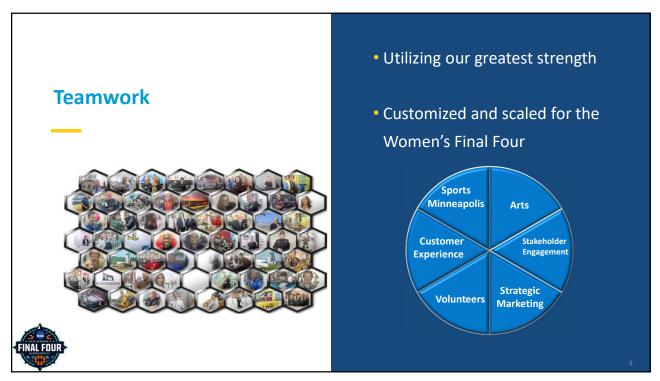


Agenda

• Phil Burke – Customer Experience

- Tyler Boike Local Organizing
 Committee
- Krin McMillen Musical
 Performances
- Abby Kes Stakeholder
 Engagement
- Joe Ewest Terminal Branding
- Sara Ernst Volunteers





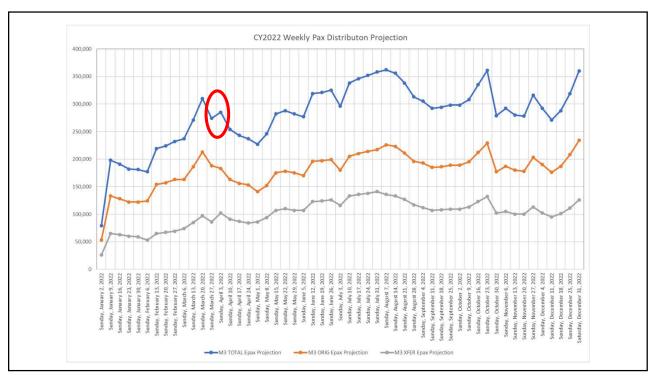
Safety, Security and Preparedness



- First Priority
- Led by Public Safety
- Team Arrivals March 29
- Terminals

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2022 WOMEN'S FINAL FOUR OVERVIEW

April 1st to 3rd @ Target Center

- 25,000 to 30,000 downtown visitors
 - NCAA WBB Staff
 - Participating Schools
 - WBCA Coach's Convention
 - Media (local & national)
 - Women's Basketball Fans
- Key Dates
 - Tuesday March 29 Team Arrivals
 - Thursday, March 31 Large Fan Arrival Begins
 - Friday, April 1 Semifinal Games
 - Sunday, April 3 Championship Game
 - Monday, April 4 Main Departure Day



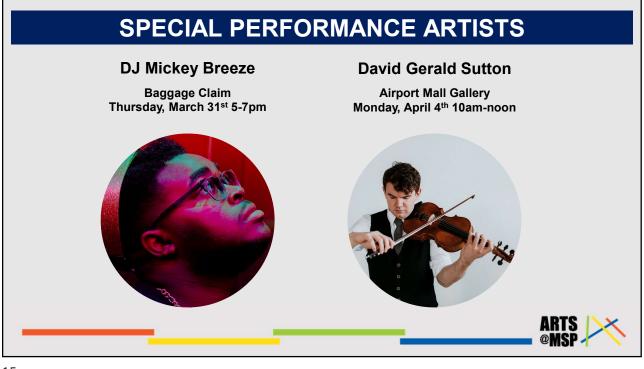
2022 WOMEN'S FINAL FOUR OVERVIEW

List of Ancillary Events

- Tourney Town (April 1-3 @ Convention Center)
- Beyond the Baseline (April 1-3 @ Convention Center)
- Party on the Plaza (April 1-3 @ $1^{\mbox{st}}$ Ave near Target Center)
- Open Team Practices (April 2 @ Target Center)
- Super Saturday Concert (April 2 @ Convention Center)
- Bounce (April 3 @ Convention Center)
- Red Carpet Arrivals (April 3 @ 1st Ave near Target Center)
- Title IX Fan Fest (Mall of America)

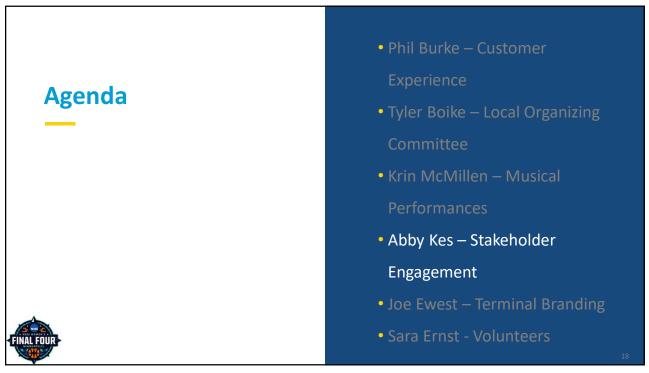












Surprise and Delight

Terminal 1 - Arrivals

- Thursday, March 31, 2 7 p.m.
- Friday, April 1, 10 a.m. 2 p.m.
- Give Aways
 - Buttons
 - Binoculars
 - Lip Balm



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MAC Ambassador Program

- Surprise and Delight activities will be supported by MAC Ambassadors
- Welcome travelers to MSP and assist where needed
- Complement Travelers Assistance volunteers throughout the Terminal













VOLUNTEERS

