

# mspnice award

March 26<sup>th</sup>, 2015

Greetings Managers,

One of your employees, Ray Assegahegn, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Ray for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Ray!



Abdulaziz Ali, Jeffrey Cook, and Ray Assegahegn, of Prime Flight

## ★ Customer compliment:

Ray from Prime Flight wheeled me all over the airport as I'm disabled.

Very friendly, yet professional and very kind.

Give him a gold star!