

# mspnice award

December 13<sup>th</sup>, 2019

Greetings Managers,

One of your employees, Ray Assegahegn, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Ray for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Ray!



Joel Parra & Ray Assegahegn; Prime Flight; and Phil Burke, MAC Customer Experience

## **Customer compliment:**

Ray Assegahegn- Southwest Airlines. A+, Ray was great. Works for Prime Flight. Great teamwork. Got us where we wanted to go. And made phone call to hotel shuttle.