

mspnice award

April 18th, 2016

Greetings Managers,

One of your employees, Sally Schlosser, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Sally for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Sally!



Sally Schlosser, Travelers Assistance;
with Jeff Nawrocki, MAC Assistant Director, Facilities

★ **Customer compliment:**

Thank you to Sally S. at baggage claim
#2,
Travelers Assistance.
She helped a couple from Brazil.