

mspnice award

March 2nd, 2015

Greetings Managers,

One of your employees, Sally Zielike, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Sally for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Sally!



Amanda Greene Guentzel, MAC Manager Public Affairs & Marketing;
Sally Zielike, MAC Customer Information Assistant

Customer compliment:

I had a wonderful conversation with Sally this morning and she was extremely helpful. I was very pleased with the level of service she provided me and because of that service; I felt she should be recognized for her superb customer service. Thank you for employing such a wonderful individual.