

mspnice award

October 20th, 2015

Greetings Managers,

One of your employees, Senait Mamo, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Senait for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Senait!



Becky Zwart; Estes Enterprises Inc.; Joey Selzler and Senait Mamo, Estes Lakeshore News; Natalie Forsberg, Estes Enterprises Inc.; and Isabella Rhawie, MAC CMAA

★ Customer compliment:

The news gift shop at A1 has 2 employees that enhance our customer's travel experience every day. Every morning I stop by and pick up a newspaper, and I have to say these 2 women are fantastic employees. Every morning, they are open on time and always prepared. Their ambitious attitude and very friendly smiles really make the day. You are lucky to have such great employees. Keep up the great work!

Keith Schwender, Delta Airlines