

mspnice award

March 26th, 2015

Greetings Managers,

One of your employees, Shafi Mohamed, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Shafi for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Shafi!



Arlie Johnson, MAC Assistant Airport Director, Landside Operations;
with Shafi Mohamed

Customer compliment:

Driver Shafi Mohamed was excellent!! He found my scarf that I left in his taxi and delivered it to my home. Shafi should be rewarded for his honesty and service!!