

mspnice award

May 9th, 2016

Greetings Managers,

One of your employees, Shewa Tseggai, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Shewa for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Shewa!



Shewa Tseggai, ABM Parking;
with Wendy Lauber, MAC Manager, Landside Operations

★ Customer compliment:

I called and spoke to an extremely sweet person on the phone and she immediately sent me the receipt I needed. I wanted to let you know what a wonderful person she is.

Thanks to all of your help, very efficient and wonderful to speak with.

*Beverly Stokes
Organic Valley*