

mspnice award

May 24th, 2016

Greetings Managers,

One of your volunteers, Steve Winnick, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Steve for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Steve!



Steve Winnick, Travelers Assistance,
with Jeff Prauer, Travelers Assistance Shift Supervisor

★ **Customer compliment:**

Steve W was most helpful in finding my driver's license. He took the extra time to go out to pre check TSA to get my driver's license. He was very friendly, resourceful and helpful.

Greatly appreciated his efforts!