

mspnice award

April 13th, 2016

Greetings Managers,

One of your employees, Teresa Redding, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Teresa for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Teresa!



Rick Decker, MAC Manager, Landside Operations; Teresa Redding, MAC Business Cashier Clerk, Landside Operations; and Atif Saeed, MAC Assistant Director, Landside Operations

★ Customer compliment:

Oh my goodness!! THANK YOU SO VERY MUCH!!!
I am so grateful and appreciate all that you did to help me! You made my entire month!! 😊.

Have a fantastic week!
Sincerely, Laura Jenkins