

mspnice award

March 9th, 2015

Greetings Managers,

One of your employees, Terie Castle, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Terie for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Terie!



Terie Castle, Ike's Food & Cocktails;
with Matt Grimm, MAC Manager Concessions & Business Development

Customer compliment:

Just had a great meal at Ike's MSP. Your bartender Terie is fantastic, a real gem. She has served me several times prior.

Nice gal.

Kurt Dykstra