

mspnice award

November 25th, 2015

Greetings Managers,

One of your employees, Tim Aalto, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Tim for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Tim!



Tim Aalto, ABM Parking Services; with Rick Decker, MAC Manager, Landside Operations

★ Customer compliment:

I really appreciate your help finding my vehicle parked in huge MSP airport parking lots. It was so much confusing but you dropped me at right spot just in front of my car.

All the best!

Thank you

Murali