



COMINGS & GOINGS

- Spirit Airlines is adding nonstop service to Denver (DEN) from Minneapolis-St. Paul International Airport (MSP).** Daily roundtrips will begin April 25. Visit spirit.com for more info or to book your trip today.


- Caribou Coffee is now open at Terminal 2-Humphrey.** This is the second concept to open in the concessions expansion area at Terminal 2. Subway is not far behind.



CONNECT WITH MSP

- Are you missing out? Don't forget to sign up to receive airport information updates from myMSPconnect.com. Contact **Amanda Greene Guentzel** at amanda.greeneguentzel@mspmac.org.
- Have questions, comments or suggestions about MSP Airport? Send them to mspcustomerservice@mspmac.org.

MSP SERVICE PROFESSIONAL AWARD WINNERS

- JANUARY -

- ★ **Johnny Butler**
Metropolitan Airports Commission
- ★ **Elliot Eskin**
Travelers Assistance
- ★ **Nancy Fortier**
Metropolitan Airports Commission
- ★ **Colleen Getten**
Travelers Assistance
- ★ **Abdiqadir A. Hussein**
Landside Operations
- ★ **Katina Lacroix**
Ikes/HMS Host
- ★ **Denise Rain**
Rock Bottom/HMS Host
- ★ **Andrea Wesely**
Ike's/HMS Host

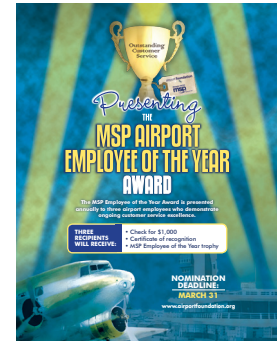


Taxi driver, Abdiqadir A. Hussein receives his award from Arlie Johnson, Metropolitan Airports Commission (MAC) Assistant Airport Director, Landside Operations.

MSP Service Professional Award winners receive a framed certificate, MSP Service Professional pin and a \$10 MSP dining coupon. SEND WRITTEN CUSTOMER COMPLIMENTS TO: MSCUSTOMERSERVICE@MSPMAC.ORG

GOOD 2 KNOW

- The 2013 **MSP Airport Employee of the Year award** nomination period is upon us.



Nominations are due

by March 31, 2013. Nominate online or pick up a brochure at any Information Booth for information about other options for nominating.

For complete program details and the online nomination form, visit airportfoundation.org.

Three winners will receive a check for \$1,000, a trophy, and recognition around the MSP campus. The awards will be announced in May at the Metropolitan Airports Commission Board Meeting.

- Last month, Travel Leaders Group revealed specific airport data from its annual Travel Trends Survey. According to its members, **MSP ranks second** in three categories: amenities, dining, and for helping to keep kids entertained and occupied. To view a full listing of winners, visit travellers.com.

An airport community providing genuine customer care each & every time