Minneapolis * Saint Paul

Customer Service Action Council E-news

MSP NICE AWARD WINNERS

- AUGUST-

34TH AVE. CONSTRUCTION

Phase 4 of the 34th Ave. road construction project will begin August 30. Motorists using 34th Ave. ramps off of I-494 near Terminal 2-Humphrey will encounter delays due to construction of a diverging diamond interchange. For detour information visit myMSPconnect.com.

MSP SERVICE IDOL

Congratulations to Beza T. from Subway at Terminal 2-Humphrey for winning the grand prize in the August MSP



Service Idols drawing!

A reception for winners and their managers is held the last Tuesday of every month from 1:30-2:30 p.m. at Northern Lights on Concourse D with the grand prize drawing at 2 p.m.

COMINGS & GOINGS

- Surdyk's Flights at Terminal 2-Humphrey will open soon.
- Construction of McDonald's will begin this month on Concourse D at Terminal 1-Lindbergh.

CONNECT WITH MSP

Are you missing out? Don't forget to sign up to receive airport information and event updates from myMSPconnect.com.

★ Kalid Abdisa PrimeFlight Aviation Services

★ Meo S. Abdullahi

- Metro Taxi and Limo
- **★ Latira Burnip** Ike's Restaurant/HMSHost
- **Kelly Fitzhenry** Metropolitan Airports Commission
- **★ Garyld Harms** Travelers Assistance
- **★ Warren John** PrimeFlight Aviation Services
- **Wesley Johnson Delta Air Lines**
- **Emily Kallas** Simply Books/HMSHost
- ★ Michael Murray MSP News and Gift/HMSHost
- **Cindy Parker** PrimeFlight Aviation Services
- **Amy Rice** Ike's Restaurant/HMSHost
- Ayu Seyon **ABM**



Ayu Seyon (left) receives his award from Shannon Gale (right), Metropolitan Airports Commission Assistant Manager of Facilities.

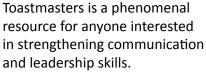
MSP Nice Award winners receive a framed certificate, pin and a \$10 MSP dining gift certificate. Send written customer compliments to: mspcustomerservice@mspmac.org

GOOD 2 KNOW

Spirit Airlines announced that it is starting seasonal service between Minneapolis-St. Paul International Airport (MSP) and four new cities, including Los Angeles (LAX), Orlando (MCO), Phoenix Sky Harbor (PHX) and Tampa (TPA). The nonstop daily flights start November 7.

Spirit has continued to grow since starting service at MSP in June 2012 and currently offers nonstop service from MSP to Chicago, Dallas/Fort Worth, Denver (summer seasonal) and Las Vegas, as well as nonstop seasonal service resuming to Fort Lauderdale and Fort Myers on November 7.

The MAC Masters Toastmasters Club is coming to Terminal 1-Lindbergh beginning September 26.



Meetings will be held on the fourth Thursday each month from 11:30 a.m. - 12:30 p.m. in room LT-3185 on the mezzanine level.

All MSP employees are welcome to attend a meeting free of charge. Light refreshments will be provided.

A one-time membership fee of \$20 will be charged upon joining in addition to \$36 every six months. Contact Tim Kirk at Tim.Kirk@mspmac.org for more information.





