

## 34<sup>TH</sup> AVE. CONSTRUCTION

- The Diverging Diamond Interchange (DDI) project located at 34th Ave. S. and I-494 has been completed. The DDI - which will improve traffic flow, reduce congestion and enhance safety - is part of a larger growth plan for the airport's Terminal 2-Humphrey. Visit [mspairport.com](http://mspairport.com) for more information.

## MSP SERVICE IDOL

- Congratulations to **Nicole M.** from Subway at Terminal 2-Humphrey for winning the grand prize in the October **MSP Service Idols** drawing!



A reception for winners and their managers is held the last Tuesday of every month from 1:30-2:30 p.m. at Northern Lights on Concourse D with the grand prize drawing at 2 p.m.

## COMINGS & GOINGS

- McDonald's** is now open on Concourse D at Terminal 1-Lindbergh.
- XpresSpa** and **Panoramics** carts will be opening on the C Concourse of Terminal 1-Lindbergh. **BluWire** will open a cart at Terminal 2-Humphrey.
- Las Rosas**, a flower vending machine, will soon be added to the Terminal 1 Baggage Claim.

## MSP NICE AWARD WINNERS - OCTOBER-

- ★ **Larry Burgett**  
Metropolitan Airports Commission
- ★ **Connie Davis**  
Travelers Assistance
- ★ **Marilyn From**  
Travelers Assistance
- ★ **Vanessa Gantz**  
Simply Books/ World Duty Free Group
- ★ **Shamso Gelle**  
Metropolitan Airports Commission
- ★ **Rhonda Harbour**  
Delta Air Lines
- ★ **Elviar Harvel**  
Metropolitan Airports Commission
- ★ **Rachael Hillegass**  
Simply Books/ World Duty Free Group
- ★ **Dottie Krueger**  
Travelers Assistance
- ★ **Lorraine Potts**  
Travelers Assistance
- ★ **Andrea Reis**  
Metropolitan Airports Commission
- ★ **Heidi Sagerer**  
Metropolitan Airports Commission
- ★ **Cindy Stevenson**  
Metropolitan Airports Commission
- ★ **Jamie Thao**  
Metropolitan Airports Commission
- ★ **Rita Walker**  
Travelers Assistance
- ★ **Tyrone Wallace**  
PrimeFlight Aviation Services



**Tyrone Wallace** (center) is awarded by Phil Burke, Director of MSP Operations (left) and Jeffrey Cook, Senior Manager, PrimeFlight Aviation Services (right).

## UPCOMING EVENTS

- Save big at your favorite shops and restaurants at the airport from November 29 - December 9 with the **MSP Airport Employee Holiday Shopping Days** **coupon book!** Pick up a coupon book after November 12 at any Travelers Assistance Information Booth, in the Airport Director's office or print them online (after November 12) at [www.MyMSPConnect.com/save](http://www.MyMSPConnect.com/save).
- The fourth annual Exhibit of The National Arts Program® for Minneapolis-St. Paul International Airport (MSP) employees and their family members opens **Tuesday, November 26** in the Concourse C Gallery. The exhibit will be on display until April 30, 2014.



## WHAT OUR CUSTOMERS ARE SAYING

*"I would like to sincerely thank the two gentlemen who were very kind and courteous to help arrange for sleeping items for my overnight stay at the airport. They were both able to help me with all my questions and are wonderful people. God bless and keep up the good work."*

## CONNECT WITH MSP

- Are you missing out? Don't forget to sign up to receive airport information and event updates from [myMSPconnect.com](http://myMSPconnect.com).

An airport community providing genuine customer care each & every time