

GOOD 2 KNOW

- Minneapolis-St. Paul International Airport (MSP) was honored with first place in the **Best Food and Beverage Program** - Large Airport category at the 2013 Airports Council International-North America (ACI-NA) Excellence in Airport Concessions Conference in Sacramento.

MSP was selected for its transformation of Concourse G, led by OTG Management and Delta Air Lines. OTG made over the entire Concourse G, replacing dated, traditional venues with an upscale new, local-chef-driven array of restaurants that maximizes use of local ingredients and suppliers. [READ MORE on myMSPconnect.com](http://myMSPconnect.com)

- The Transportation Security Administration (TSA) and the Department of Defense (DoD) announced a partnership to expand TSA PreCheck™ expedited screening benefits to all U.S. Armed Forces service members, including those serving in the U.S. Coast Guard, Reserves and National Guard. As a result of the agreement, these individuals will be able to enjoy the benefits of the program at 100 participating airports, including Minneapolis-St. Paul International Airport (MSP), beginning Dec. 20. [READ MORE on myMSPconnect.com](http://myMSPconnect.com)



MSP NICE AWARD WINNERS

-NOVEMBER-

- ★ **Steve Damberg**
Ike's Restaurant/HMSHost
- ★ **Connie Davis**
Travelers Assistance
- ★ **Warren John**
PrimeFlight Aviation Services
- ★ **Amanda Mathieson**
Ike's Restaurant/HMSHost
- ★ **Joe O'Connor**
Travelers Assistance
- ★ **Ginny Quattlebaum**
Travelers Assistance
- ★ **Sally Schlosser**
Travelers Assistance
- ★ **John Sherman**
Travelers Assistance
- ★ **Momina Wake**
SSP/Creative Kid Stuff
- ★ **Donna Wangen**
Travelers Assistance
- ★ **Peg Wiklund**
Travelers Assistance
- ★ **Mark Ziessman**
Travelers Assistance
- ★ **Penny Ziessman**
Travelers Assistance

MSP SERVICE IDOL

- Congratulations to **Tsehainesh B.** from La Tapende for winning the grand prize in the November **MSP Service Idols** drawing!



A reception for winners and their managers is held the last Tuesday of every month from 1:30-2:30 p.m. at Northern Lights on Concourse D with the grand prize drawing at 2 p.m.

COMINGS & GOINGS

- Save big at your favorite shops and restaurants at the airport until December 9 with the **MSP Airport Employee Holiday Shopping Days coupon book!** Pick up a coupon book at any Travelers Assistance Information Booth or print them online at www.MyMSPConnect.com/save.



- The fourth annual Exhibit of The National Arts Program® for Minneapolis-St. Paul International Airport (MSP) employees and their family members is now on display in the Concourse C Gallery. The exhibit will be on display until April 30, 2014.



Help us choose the 2013 People's Choice Award winners. Visit the MSP Airport Facebook page, www.facebook.com/mspairport, and "like" the photo(s) of your favorite piece(s) of art to cast your vote. You can also vote in person by casting your ballot in the Concourse C Gallery.

CONNECT WITH MSP

- Are you missing out? Don't forget to sign up to receive airport information and event updates from myMSPconnect.com.

An airport community providing genuine customer care each & every time