

Comings & Goings

- **Xpress Spa/Regis Salon**
Construction is set to begin the first week of April on Concourse D. Anticipated opening date is mid to late May.
- **The Concourse C Gallery** will be home to a new exhibit celebrating MSP's storied history. Coming May 2011.

Upcoming Events

- The 2nd annual **Relay For Life** event at MSP is scheduled for **May, 12, 2011**. Teams are now forming. For registration info, visit: www.relayforlife.org/deltamsp or contact Delta Rep, Jan Odegard at Jan.Odegard@delta.com
- **Earth Day** is Friday, April 22. Look for a special exhibit in the Airport Mall at Terminal 1 and near ticketing at Terminal 2.
- **The CSAC Spring Forum** will be held Thursday, April 14 with guest speaker Janie Jasin. Learn more about Janie at <http://janiespeaks.com>. CSAC forums are open to the entire MSP community; no RSVP needed.



MSP Service Professional Award Winners

~ MARCH ~

- ★ **Judith Brant**
Travelers Assistance
- ★ **Sharon Koeneman**
Travelers Assistance
- ★ **Katie Notch**
Estes/Blu Wire
- ★ **Bob Ostrowski**
Travelers Assistance
- ★ **Carol Ostrowski**
Travelers Assistance
- ★ **Betty Simensen**
Travelers Assistance



Betty Simensen from Travelers Assistance pictured with Steve Wareham, Director of MSP Operations.

MSP Service Professional Award winners receive a framed certificate, MSP Service Professional pin, & a \$10 MSP dining coupon.

SEND WRITTEN CUSTOMER COMPLIMENTS TO:
MSPCUSTOMERSERVICE@MSPMAC.ORG

Congratulations to Jeffrey Barbour from **Northern Lights on D Concourse** for winning the grand prize in the March **MSP Service Idols** drawing!

The Outstanding Performers award reception for winners and their managers is held the last Tuesday of each month from 1:30-2:30 pm at Northern Lights on Concourse D with the grand prize drawing at 2 pm.



Good 2 Know



- **myMSPconnect** - is a website designed for everyone who works or does business with/ at MSP Airport. Visit the site at: www.myMSPconnect.com and register to receive information about news, events, and other happenings at MSP. Contact Brenda Kremer at brenda.kremer@mSPmac.org for more information.
- Beginning April 3, travelers wishing to visit the nation's capital for business or pleasure have a new option: **United Airlines** will offer two flights a day from MSP to Dulles International. For more information visit <http://www.mymSPconnect.com>.
- **Frontier Airlines** announces new service between MSP and Kansas City starting June 6, 2011!
- **Sun Country Airlines** celebrated their inaugural flight to Reagan National Airport (Washington DC) at Terminal 2-Humphrey April 1st. The flight is available six days a week through April 30, 2011. Daily service begins May 1, 2011.



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