

Comings & Goings

- **XpresSpa and Regis Salon** is now open on Concourse D at Terminal 1-Lindbergh. Services include massage, manicures/pedicures, waxing, haircuts and more. Employees receive 10% off services and 15% off products. Hours are 6 am - 10 pm daily.
- **Views Across Time**, a photo exhibit in the Concourse C Gallery, opened last month and will run through September. Stop by to see images of MSP from 1921-1971 and relive the golden age of air travel.
- **Diaper Bag Basics**, a vending machine for parents on the go, is now available at the children's play area on Concourse C at Terminal 1. Items include diapers, wipes, baby food, pacifiers, band-aids, and other kid essentials.

*"The pessimist sees difficulty in every opportunity. The optimist sees the opportunity in every difficulty."
Winston Churchill*

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MSP Service Professional Award Winners

~ JULY ~

- ★ **Mary Foss**
Travelers Assistance
- ★ **Liz Grojean**
Metropolitan Airports Commission
- ★ **John Gubash**
Metropolitan Airports Commission
- ★ **Betty McKenzie**
Travelers Assistance
- ★ **Sam Nohava**
Metropolitan Airports Commission
- ★ **Donnisha Powell**
Radio Road
- ★ **Judi Vorderbruggen**
Travelers Assistance
- ★ **Nancy Wiggins**
Travelers Assistance
- ★ **Martha Zachary**
Travelers Assistance



MSP Service Professional Award winners receive a framed certificate, MSP Service Professional pin, and a \$10 MSP dining coupon.

SEND WRITTEN CUSTOMER COMPLIMENTS TO:
MSPCUSTOMERSERVICE@MSPMAC.ORG

Congratulations to **Jose G.V.** from **Dunn Bros Coffee** for winning the grand prize in the July **MSP Service Idol** drawing!



The Outstanding Performers award reception for winners and their managers is held the last Tuesday of each month from 1:30-2:30 pm at Northern Lights on Concourse D with the grand prize drawing at 2 pm.

Good 2 Know



- Don't forget to log on to the new MSP Airport employee and tenant website: www.myMSPconnect.com to find out the latest news, meeting/events calendar, contact info, an airport blog and more!

Upcoming Events

- The 3rd Quarter CSAC Forum takes place Tuesday, September 13 from 1:30-3 pm in the MSP Airport Conference Center. All are welcome. Corky Lind from Pivotal Advisors will speak on "Driving Customer Service Through Behavior." Free refreshments provided. No RSVP required.

- Save the date for the 3rd annual **Soaring Savings Sidewalk Sale** happening



October

17-23! The

sale takes place in conjunction with the annual Education MN conference (formerly MEA) in October. Registration materials will be out soon. Tenants interested in participating or who have questions should contact Marketing Generalist Kate Molitor at Kate.Molitor@mspmac.org

- Shop local and eat fresh by stopping at the Delta Air Lines' Health and Wellness Committee-sponsored farmers market every Wednesday, 2-5 pm at Building C (7500 Airline Drive). Open to all MSP employees through September.

Have questions, comments or suggestions about MSP? Send them to:
mSPcustomerservice@mspmac.org