Minneapolis * Saint Paul

AWARD WINNERS

Travelers Assistance

Travelers Assistance

Travelers Assistance

★ Curtis Thorstenson

Travelers Assistance

Travelers Assistance

JULY

★ Bob Lucas

★ Kirk Vogland

★ Justin Wolford

★ Nikki Edwards

★ Colleen Getten

Customer Service Action Council E-news

MSP SERVICE IDOL

Congratulations to Mai T. from Creative Kidstuff for MSP SERVICE PROFESSIONAL winning the grand prize in the June **MSP Service Idols** drawing!



The Outstanding Performers award reception for winners and their managers is held the last Tuesday of every month from 1:30-2:30 p.m. at Northern Lights on Concourse D with the grand prize drawing at 2 p.m.

GOOD 2 KNOW

The Minneapolis-St. Paul International Airport (MSP) Arts and Culture Program has again partnered with McNally Smith College of Music (MSCM) to bring special music performances to MSP on Tuesdays and Wednesdays throughout summer.

Performances by MSCM students began Tuesday, July 17 at Terminal 1-Lindbergh and will conclude Wednesday, August 15. All performances will be in one of two locations in the Airport Mall.

Performances will take place between 2 and 6 p.m.; exact performance start and end times will vary.

Are you missing out? Be sure to sign up to receive airport information updates from www.myMSPconnect.com. Contact Amanda Greene Guentzel at amanda.greeneguentzel@mspmac.org with any questions.

COMINGS & GOINGS

- Taste of Custom Burger and Taste of Tagliare located near gate G3 have closed for construction of a new OTG concept.
- MSP Tours, located next to Wilson's Leather, in the Airport Mall is now closed.
- The concessions outpost located at Terminal 2-Humphrey, near gate H7, will close and be removed on August 19.
- **BlackBerry**, located in the Airport Mall will be closing August 3 to make way for InMotion, opening August 8.
- Headphone Hub will move into the current **InMotion** space in the Airport Mall and open August 9.
- Spirit Airlines announced it will be adding new nonstop service to three cities from MSP, including Dallas/Fort Worth, Fort Lauderdale and Fort Myers. Visit myMSPconnect to learn more.

Have questions, comments or suggestions about MSP Airport? Send them to mspcustomerservice@mspmac.org



Justin Wolford (right) receives Customer Service Award from Steve Wareham, Director of MSP Operations.

MSP Service Professional Award winners receive a framed certificate, MSP Service Professional pin and a \$10 MSP dining coupon.

SEND WRITTEN CUSTOMER COMPLIMENTS TO: MSPCUSTOMERSERVICE@MSPMAC.ORG





