

Comings & Goings

- **Sugar Pop, Toys & Treats @ MSP**, featuring packaged candy, grab-and-go treats, and children's toys is set to open next month in the Airport Mall. It takes over the old Nevada Bob's space.
- **Delta Air Lines** has reopened the newly renovated Sky Club at the entrance to Concourses F & G.



MSP Service Professional Award Winners

~JANUARY~

- ★ **Molly Berg**
Ike's on Summit
- ★ **Dave Brown**
Ike's on Summit
- ★ **Jill Gegan**
Ike's Food & Cocktails
- ★ **Lisa Rock**
Tumi/BRIC'S
- ★ **Steve Venarchick**
Metropolitan Airports Commission



Jill Gegan accepts her award from MAC's Assistant Director of Concessions & Business Development John Greer

MSP Service Professional Award winners receive a framed certificate, MSP Service Professional pin, & a \$10 MSP dining coupon.

SEND WRITTEN CUSTOMER COMPLIMENTS TO:
MSPCUSTOMERSERVICE@MSPMAC.ORG



Congratulations to Michelle K. from **HMSHost** for winning the grand prize in the January **MSP Service Idols** drawing!




The Outstanding Performers award reception for winners and their managers is held the last Tuesday of each month from 1:30-2:30 pm at Northern Lights on Concourse D with the grand prize drawing at 2 pm.



Good 2 Know



- myMSPconnect, a new website designed for everyone who works or does business with/ at MSP Airport, is now up and running. Visit the site at: www.myMSPconnect.com and look for features like: a community blog, faq's, contact lists, badging info, employee discounts/specials, current and back issues of this publication, and much more!
- **360° Burrito and Subway** recently launched new employee dining specials for MSP badged employees/volunteers:
 - Everyday** at 360° Burrito add a medium fountain drink and chips to your order for only \$2.
 - Wednesdays** at 360° Burrito, any regular burrito, bowl, or quesadilla for only \$6 (no other discounts apply).
 - Saturdays** at Subway, order a regular foot-long and receive \$1 off.
 - Tuesdays** at Subway, any regular foot long is only \$5.
- **Petals of MSP**, the flower and gift shop  in Baggage Claim at Terminal 1, is offering a new promotion: Petals of the Week Club. Call 612-727-1755 for details.



"Once you replace negative thoughts with positive ones, you'll start having positive results."
~Willie Nelson

Upcoming Events

- The 2nd annual Relay For Life event at MSP is scheduled for **May, 12, 2011**. Teams are now forming. For registration info, visit: www.relayforlife.org/deltamsp or contact Delta Rep, Jan Odegard at Jan.Odegard@delta.com A fundraising kick-off takes place on **February 18** under Concourse F. Stop by to contribute to this worthy cause and register to win some fabulous prizes!

Have questions, comments or suggestions about MSP? Send them to:
mspcustomerservice@mspmac.org

Get social with MSP Airport
facebook.com/mspairport
twitter.com/mspairport

