

## COMINGS & GOINGS

- BluWire, Concourse F, is now open.
- XpresSpa Regis Salon, Concourse F, is now open.
- Hot Dish, Terminal 1 Ticketing (replacing Houlihan's), is expected to open this month.
- Brics is closing this week to make way for a bigger and better Tumi store, opening tomorrow, Friday, Feb. 3.

## IN RECOGNITION

At last month's Security Consortium Meeting, six MSP airport employees were recognized for their continuing services as interpreters for the MSP Airport Police Badging Office. Each interpreter received a certificate from MSP Airport Police Commander Mike Everson. The following employees were recognized:

- **Yosef Hailu** – Delta Global Services
- **Samson Getachew** – ABM
- **Azeb Desta** – Primeflight
- **Diriye Haji** – Delta Global Services
- **Abel Yohannes** – Delta Global Services
- **Elizabeth Flores** – ABM



From left to right: **Azeb Desta, Yosef Hailu and Samson Getachew.**

## MSP SERVICE IDOL

Please note: There will be no Outstanding Performers award reception in February.

## MSP SERVICE PROFESSIONAL AWARD WINNERS - JANUARY-

- ★ **Mike Barnhardt**  
Metropolitan Airports Commission
- ★ **Christopher Cummings**  
Metropolitan Airports Commission
- ★ **Mark Dorsey**  
Metropolitan Airports Commission
- ★ **Dolores Novotney**  
Travelers Assistance
- ★ **Heidi Sagerer**  
Metropolitan Airports Commission



**Phil Burke**(right), MAC Assistant Airport Director/Facilities, presents **Mike Barnhardt** (left), MAC Lanside department, with his award.



MSP Service Professional Award winners receive a framed certificate, MSP Service Professional pin and a \$10 MSP dining coupon.

SEND WRITTEN CUSTOMER COMPLIMENTS TO:  
[MSPCUSTOMERSERVICE@MSPMAC.ORG](mailto:MSPCUSTOMERSERVICE@MSPMAC.ORG)

## WHAT OUR CUSTOMERS ARE SAYING

*"I flew through the MSP airport this past week. Just wanted to thank you for the art display done by the employees. I really enjoyed pausing and looking at the various works of art."*

- You will soon hear a new voice paging passengers at MSP Airport. Long-time Metropolitan Airports Commission employee **John Gubash** is now a full-time Information and Paging Associate. You may recognize John's friendly face from the information booth on level T at Terminal 1.



**John Gubash**  
(left)

- Attention all employees who have been issued an ASSA Cliq key – you need to bring your key to the Metropolitan Airports Commission (MAC) Facilities Department, Room **LT-3115.08B**, for maintenance. If you do not bring your key for maintenance, it will no longer work.

The MAC Facilities Department will be available to assist you with your key anytime between Feb. 6 and Feb. 10 from 5 a.m. to 6 p.m. Contact **Dao Thao** with any questions regarding your ASSA Cliq key, **612-467-0517** or **dao.thao@mspmacc.org**.

- Are you missing out? Don't forget to sign up to receive airport information updates from [www.myMSPconnect.com](http://www.myMSPconnect.com). Contact **Amanda Greene Guentzel** at **amanda.guentzel@mspmacc.org** with any questions.

Have questions, comments or suggestions about MSP Airport? Send them to [mSPCUSTOMERSERVICE@MSPMAC.ORG](mailto:mSPCUSTOMERSERVICE@MSPMAC.ORG)