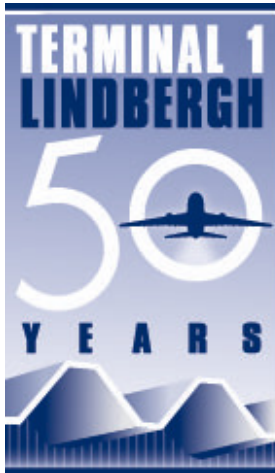


TERMINAL 1-LINDBERGH CELEBRATES 50 YEARS

Terminal 1-Lindbergh has been serving Twin Cities travelers since 1962. Help us honor this legacy and celebrate half a century of progress by sharing your memories and stories about the terminal on facebook and myMSPconnect.



Share your favorite photo or story of Terminal 1-Lindbergh on facebook, www.facebook.com/mspairport. Or share your favorite memory about working at Terminal 1-Lindbergh on myMSPconnect.com by commenting on the 50th anniversary blog post.

GOOD 2 KNOW

- Jan. 1 parking rates at the Terminal 1 general ramp increased \$2 for a 24 hour period. Rates are now \$20 and \$22 for non-ePark. Hourly rates remain the same. The increase has made Value Parking at Terminal 2 that much more valuable. Now customers can save \$6 per day, instead of \$4 per day, by choosing Value Parking.
- Are you missing out? Don't forget to sign up to receive airport information updates from www.myMSPconnect.com. Contact **Amanda Greene Guentzel** at amanda.guentzel@mspmac.org with any questions.

MSP SERVICE IDOL

Congratulations to **Tariku** from Aloha Shades for winning the grand prize in the December **MSP Service Idols** drawing!



Please note: There will be no Outstanding Performers award reception in January.

MSP SERVICE PROFESSIONAL AWARD WINNERS - DECEMBER-

- ★ **Chelsie Anderson**
T.G.I. Fridays
- ★ **Lishan Ashagera**
Chili's Too!/HMSHost
- ★ **Krisztina Brooks**
Travelers Assistance
- ★ **Phung Chau**
Metropolitan Airports Commission
- ★ **Rex Gaskill**
Travelers Assistance
- ★ **Jon Gear**
Travelers Assistance
- ★ **Debbie Jans**
Delta Air Lines
- ★ **Charlotte Johnson**
G2 Secure Staff
- ★ **Jack Johnson**
G2 Secure Staff
- ★ **Todd Johnson**
Metropolitan Airports Commission
- ★ **June Larson**
Travelers Assistance
- ★ **Amy Nelson**
Delta Air Lines
- ★ **Andrea Reis**
Metropolitan Airports Commission
- ★ **Kurt Steensland**
Travelers Assistance
- ★ **Betsy Taylor**
Metropolitan Airports Commission
- ★ **Martha Zachary**
Travelers Assistance



Steve Wareham (center), MAC Director of MSP Operations, presents **Debbie Jans** (left) and **Amy Nelson** (right), Delta Air Lines, with their awards.

MSP Service Professional Award winners receive a framed certificate, MSP Service Professional pin and a \$10 MSP dining coupon.

SEND WRITTEN CUSTOMER COMPLIMENTS TO:
MSPCUSTOMERSERVICE@MSPMAC.ORG.

Have questions, comments or suggestions about MSP Airport?
Send them to
mSPcustomerservice@mspmac.org

WHAT OUR CUSTOMERS ARE SAYING

"This is one of the best organized airports I have ever been in. Your signage is so clearly stated. It's impossible to get lost! Everything is so clean! It's no wonder that Minneapolis is rated one of the best places to live."

COMINGS & GOINGS

- BluWire, Concourse F (replacing Bijoux Terner), will be opening soon.
- XpresSpa Regis Salon, Concourse F, is scheduled to open next week.
- Hot Dish, Terminal 1 Ticketing (replacing Houlihan's), is expected to open this month.
- Great Lakes Airlines has started twice-daily service from MSP to Devil's Lake, N.D. They will operate on gate E15 and eventually E11 and E13. Service will eventually increase to more than 30 daily departures in early 2012. Visit [myMSPconnect](http://myMSPconnect.com) for more information.
- Beginning this month, both Delta and Sun Country Airlines will offer weekly flights to Liberia, Costa Rica. Delta will begin service Saturday, Jan. 7 and Sun Country begins service Friday, Jan. 13.
- Remodeling has begun on Concourse G. Temporary restaurants and retail options are now open:
 - Taste of Shoyu near gate G4
 - Taste of Tagliare & Custom Burgers near gate G4
 - Cibo Express News & Gourmet Market in multiple locations:
 - near gate G4
 - near gate G8
 - near gate G12
 - near gate G15
 - near gate G22
 - near gate G18
 - World Bean Coffee near gate G22
 - Taste of Tagliare near gate G22
 - Mill City Tavern near gate G17

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