

Good 2 Know



- The 2011 MSP Airport Employee of the Year award nomination



period is upon us. Nominations are due by **March 31, 2011.**

You can nominate online, or by picking up a form at any Information Booth. For complete program details and the online nomination form, visit: www.airportfoundation.org. Three winners receive a check for \$1,000, a trophy, and recognition around the MSP campus. The awards will be announced in May at the MAC Board Meeting.

- myMSPconnect*, a new website designed for everyone who works or does business with/ at MSP Airport, is now up and running. Visit the site at: www.myMSPconnect.com and look for features like: a community blog, faq's, contact lists, badging info, employee discounts/specials, current and back issues of this publication, and much more!

- In addition to voice paging, [visual paging](#) is now offered at MSP. To request a visual or voice page, call **612-726-5555**, or dial **201** from an Airport Assistance phone from 8 am - 10 pm, daily.

MSP Service Professional Award Winners ~FEBRUARY~

- ★ **Jill Gegen**
Ike's Restaurant & Cocktails
- ★ **Dee Dee Lind**
Axel's Bonfire
- ★ **Elaine Sampson**
Travelers Assistance
- ★ **Dan Shaw**
Travelers Assistance



Dee Dee Lind with HMSHost Food/Beverage General Manager Butch Howard

MSP Service Professional Award winners receive a framed certificate, MSP Service Professional pin, & a \$10 MSP dining coupon.

SEND WRITTEN CUSTOMER COMPLIMENTS TO:
MSPCUSTOMERSERVICE@MSPMAC.ORG

Congratulations to **Mike Wall** from **In Season** for winning the grand prize in the February **MSP Service Idols** drawing!

The Outstanding Performers award reception for winners and their managers is held the last Tuesday of each month from 1:30-2:30 pm at Northern Lights on Concourse D with the grand prize drawing at 2 pm.



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Upcoming Events

- The 2nd annual Relay For Life event at MSP is scheduled for **May, 12, 2011.** Teams are now forming. For registration info, visit: www.relayforlife.org/deltamsp or contact Delta Rep, Jan Odegard at Jan.Odegard@delta.com



*"Derive happiness in oneself from a good day's work, from illuminating the fog that surrounds us."
-- Henri Matisse*

Comings & Goings

- Sugar Pop, Toys & Treats @ MSP**, featuring packaged candy, grab-and-go treats, and children's novelties is now open in the Airport Mall (replacing Nevada Bob's Golf) and will open this month on a cart in Concourse C, near Gate C12 (replacing Let's Play).



The March-April edition of the Eat, Shop, Relax coupon booklet is available now. Direct customers to the nearest information booth or directory kiosk to pick up a copy. Coupons are also available online at www.shopsatmsp.com



Have questions, comments or suggestions about MSP? Send them to:
mSPcustomerservice@mspmac.org