

## Comings & Goings

- **XpresSpa/Regis Salon**  
Construction is underway near the entrance to Concourse D. Expect a summer opening!
- **XpresSpa/Regis Salon** is also coming to Concourse F. May 31 ZOZO, Radio Road and Creative Kidstuff will close to make room for a second XpresSpa/Regis Salon location.
- **The Concourse C Gallery** at Terminal 1 will soon be home to a new exhibit celebrating MSP's storied history.

"Believe you can and you're half way there."  
Theodore Roosevelt

## Upcoming Events

- The 2nd annual **Relay For Life** event at MSP is happening **Thursday, May, 12, 2011.** Watch for walkers throughout the day at Terminal 1. To contribute, visit: [www.relayforlife.org/deltamsp](http://www.relayforlife.org/deltamsp) or contact Delta Rep, Jan Odegard at [Jan.Odegard@delta.com](mailto:Jan.Odegard@delta.com).



## MSP Service Professional Award Winners

~APRIL~

- ★ **Yasin Aden**  
Viking Taxi
- ★ **Colleen Getten**  
Travelers Assistance
- ★ **Chip Jansen**  
Travelers Assistance
- ★ **Mark Newbauer**  
Sun Country Airlines
- ★ **Edwin Sherman**  
Travelers Assistance
- ★ **John Sherman**  
Travelers Assistance
- ★ **Scott Skramstad**  
MAC Terminal 2
- ★ **Cynthia Stevenson**  
MAC Landside
- ★ **Kelly White**  
American Airlines
- ★ **Elsabet Wondmagegon**  
ABM



MSP Service Professional Award winners receive a framed certificate, MSP Service Professional pin and a \$10 MSP dining coupon.

SEND WRITTEN CUSTOMER COMPLIMENTS TO:

[MSPCUSTOMERSERVICE@MSPMAC.ORG](mailto:MSPCUSTOMERSERVICE@MSPMAC.ORG)

Congratulations to **Almaz T.** from **News & Gift Wall on C Concourse** for winning the grand prize in the **March MSP Service Idols** drawing!



The Outstanding Performers award reception for winners and their managers is held the last Tuesday of each month from 1:30-2:30 pm at Northern Lights Grill on Concourse D with the grand prize drawing at 2 pm.

## Good 2 Know



- **Delta Air Lines** announces a new daily non-stop flight between Little Rock, Arkansas and MSP to begin July 1. If you are looking for a vacation spot rich with history, Little Rock is home to the oldest surviving Capitol building west of the Mississippi River.
- **All Travelers Assistance** booths and the main office will be closed in honor of Memorial Day, Monday, May 30.
- **The MSP recycling program** now includes brightly covered green recycling receptacles in the pre-security area at both terminals. Terminal 1 receptacles can be found in Ticketing, Baggage Claim and the Tram Level. Terminal 2 receptacles can be found in Ticketing, Baggage Claim and on the mezzanine level near the security checkpoint.



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