

Upcoming Events

- The 2nd annual Soaring Savings Sidewalk Sale flies into MSP **October 18 -22**. Look for great bargains on storefront tables located throughout Terminal 1.
- Save the date! The annual MSP Airport Employee Health + Wellness Expo is scheduled for **Tuesday, October 26** at Terminal 1. Dozens of vendors offering free samples, health screenings and information will be available to all MSP Airport employees. Plan to attend for a healthier you! And don't forget to enter your name in the drawing for a chance at winning one of the many door prizes.
- The 1st Annual Exhibit of The National Arts Program[®] for Minneapolis-St. Paul International Airport employees and their family members takes place November 18 - February of 2011. The submission deadline is **October 28**. Apply by picking up a form from any MSP info booth or visiting: www.nationalartsprogram.org/venues/minneapolis-st-paul-international-airport-mn/2010-registration-form



Comings & Goings

- **BlackBerry[®]** from Wireless Giant is now open in the MSP Airport Mall. Stop in and check out their offerings.
- **Frontier Airlines** replaces Midwest's signage and ticket counter space in early October. Merged operations will follow soon.
- Security (Skyway) Checkpoint 10 now houses an Advanced Image Technology (AIT) machine. More to follow at other checkpoints.

"People forget how fast you did a job - but they remember how well you did it."
~Howard W. Newton

Congratulations to Marci Q. from La Brea Bakery and Cafe for winning the grand prize in the September MSP Service Idols drawing!



The Outstanding Performers award reception for winners and their managers is held the last Tuesday of each month from 1:30-2:30 pm at Northern Lights on Concourse D with the grand prize drawing at 2 pm.

Have questions, comments or suggestions about MSP? Send them to mSPcustomerservice@mSPmac.org

MSP Service Professional Award Winners

~SEPTEMBER~

- ★ **Mohamed Abdulkadir**
Twin Cities Airport Taxi
- ★ **Abdikani H. Einte**
Bloomington City Taxi
- ★ **Helen Sauer**
Travelers Assistance



MSP Service Professional Award winners receive a framed certificate, MSP Service Professional pin, & a \$10 MSP dining coupon.

SEND WRITTEN CUSTOMER COMPLIMENTS TO:
MSPCUSTOMERSERVICE@MSPMAC.ORG

Good 2 Know



- Congratulations to the SUBWAY[®] in MSP Airport. The store garnered an All Star sales award at the annual SUBWAY[®] convention in Chicago last month.
- Employee dining discounts are available at most MSP Airport restaurants by showing your badge. A few to take note of: Houlihan's[®] \$7.95 employee menu, which includes a variety of kitchen-fresh favorites and a beverage; SUBWAY[®]'s new MSP Airport employee special of \$5 footlongs to MSP badged employees on Tuesdays, 10% off on your order on other days; and T.G.I. Friday's[®] features a take-out only \$5 special on their Jack Daniels[®] chicken sandwich or bacon cheese burger, and for an additional 99 cents you can add fries.

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