

GOOD 2 KNOW

- Calling all artists! Register today for the third annual Exhibit of The National Arts Program® for Minneapolis-St. Paul International Airport (MSP) employees and their family members.



Last year's *Best of Show* winner by Eric Cornett

- Artist registrations for this year's exhibit are due **Wednesday, Oct. 17**. The employee art exhibit will be on display from Nov. 20 to March 5, 2013. For more information or to register online visit airportfoundation.org.
- **Are you missing out?** Be sure to sign up to receive airport information updates from www.myMSPconnect.com. Contact **Amanda Greene Guentzel** at amanda.greeneguentzel@mspmac.org with any questions.

COMINGS & GOINGS

- The highly anticipated **Aveda** store is now open in the Airport Mall, across from Checkpoint 3. This Aveda store is designed as an airport oasis where travelers can both shop and relax by experiencing complimentary signature Aveda rituals specifically designed to melt away stress.
- **Volante**, the newest OTG restaurant on the G Concourse, is now open near gate G13. Volante is based on the Minneapolis restaurant Piccolo, featuring a menu developed by Chef Doug Flicker.

MSP SERVICE PROFESSIONAL AWARD WINNERS - SEPTEMBER-

- ★ **Chris Blegen**
Metropolitan Airports Commission
- ★ **Johnny Butler**
Metropolitan Airports Commission
- ★ **John Dalos**
Metropolitan Airports Commission
- ★ **Megan Koski**
Metropolitan Airports Commission
- ★ **Archuate Malle**
DQ Grill & Chill/HMS Host
- ★ **Mike Murphy**
Metropolitan Airports Commission
- ★ **Scott Nelson**
Metropolitan Airports Commission
- ★ **Tom Roberts**
Travelers Assistance
- ★ **John Zizzo**
Metropolitan Airports Commission



Archuate Malle (center) receives his award from John Greer (left), MAC Assistant Director, Concessions and Business Development, and Matt Grimm (right), MAC Concessions & Business Development Manager.

MSP Service Professional Award winners receive a framed certificate, MSP Service Professional pin and a \$10 MSP dining coupon.

SEND WRITTEN CUSTOMER COMPLIMENTS TO:
MSPCUSTOMERSERVICE@MSPMAC.ORG

Have questions, comments or suggestions about MSP Airport?
Send them to
mspcustomerservice@mspmac.org

UPCOMING EVENTS

- The savings will abound at the fourth annual Soaring Savings Sidewalk Sale at Minneapolis-St. Paul International Airport Oct. 15 – 21. More than 30 airport retailers will have tables outside their stores with merchandise priced to fly out the door.
- The annual MSP Airport Employee Health and Wellness Expo is scheduled for **Tuesday, Oct. 30** from **9 a.m. to 4 p.m.** on Terminal 1-Lindbergh's Ticketing Mezzanine level.
More than 50 vendors will be in attendance offering free samples, health screenings and information to all MSP Airport employees. Stop by the prize table to enter to win one of many possible door prizes.



WHAT OUR CUSTOMERS ARE SAYING

"This (MSP) is one of the friendliest airports I have ever been to. It is very clean, the mall is very nice and most of all the people are very friendly."

MSP SERVICE IDOL

Congratulations to **Vicki T.** from Skol Cafe and Bar for winning the grand prize in the August **MSP Service Idols** drawing!

Please note: The Outstanding Performers award receptions are on hold until further notice.

An airport community providing genuine customer care each & every time