

# mspnice award

November 4<sup>th</sup>, 2015

Greetings Managers,

One of your employees, Mari Granderson- Lewis, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Mari for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Mari!



John Nelson, WDFG; Mari Granderson-Lewis and Sarah West, Simply Books (WDFG); and Isabella Rhawie, MAC Manager, Concessions & Business Development

## Customer compliment:

Mari helped me find the book I wanted even at another location.

She ROCKS.

Promote her or pay her more for her excellent customer service!