

mspnice award

August 30th, 2021

Greetings Managers,

One of your employees, Bella Weaver, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Bella for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Bella!



Customer compliment:

My husband and I arrived to Minneapolis from Reykjavik today on August 25th and my husband Bob lost his vaccination card. We both received calls from Bella Weaver regarding his lost item. We are going home to Texas tomorrow and Bella waited for Bob at the Airport to give him his Covid card and passport case. Customer service was above and beyond. She was very sweet and professional about the entire situation. We just want to say thank you again to Bella!