

mspnice award

September 20th, 2021

Greetings Managers,

One of your employees, Ben Berkey, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Ben for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Ben!



Ben Berkey and John Harrison, The Chiropractor

Customer compliment:

He was amazing and a life saver! I tried to see my chiropractor but was not able to before flying out this morning. I was worried about my neck strain/pain from playing 3 hours of pickleball on Sunday. He asked great questions to pinpoint exactly what the issues were and then made sure that he adjusted the source of pain. He was exceptional and would see him again in a heartbeat! This is a great business idea. Keep up the great work!

So grateful, Sooryun