

mspnice award

February 3rd, 2021

Greetings Managers,

One of your employees, Eric Hensel, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Eric for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Eric!



Marcus Brown and Eric Hensel, Enterprise Car Rental

Customer compliment:

They went above and beyond to help me when I returned my vehicle as I needed a wheelchair. They called several numbers for me to try and get me a wheelchair. Although they were not successful (not because of lack of effort) they went out of their way to make sure I was okay. Eric was the wonderful gentleman that tried helping us, he was kind and helpful. Thank you for a great experience, I will certainly be renting from Alamo again.