

mspnice award

August 30th, 2021

Greetings Managers,

One of your employees, Julie Pilarski, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Julie for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Julie!



Customer compliment:

Traveling sucks. After trying to find somewhere to graze in MSP, we stumbled into the Stone Arch. We were welcomed by Julie - who is absolutely awesome. Apps were great. Dinner was great. Julie was absolutely the greatest part of the experience though.