

mspnice award

February 3rd, 2021

Greetings Managers,

One of your employees, Nick Svendsen, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Nick for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Nick!



Nick Svendsen, National Car Rental

Customer compliment:

The agent at the airport was very nice and humorous. I was having a bad day. I wish I could recall his name. He made my day a little brighter. I was able to get a car at the last minute. He upgraded my vehicle.