

mspnice award

February 19th, 2021

Greetings Managers,

One of your employees, Officer Jeff Kolesar, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jeff for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Jeff!

Customer compliment:

I would like to thank and commend Officer Kolesar for being so alert as I realized I had left my purse at Chick-Fil-A!!! He immediately asked what was wrong and then proceeded all the way back to retrieve my purse!!!

I'm so grateful and thankful for his kindness and helpfulness!!!

Laura Carlson
Delta Flight Attendant