

# mspnice award

August 30<sup>th</sup>, 2021

Greetings Managers,

One of your employees, Officer Matt Clark, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Officer Clark for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Officer Clark!

## **Customer compliment:**

I wish to commend Officer Matt Clark for his hard work and kindness to my friends and I when we mistakenly forgot where we parked our car. He was so kind and polite to us and worked so hard to help us. Officer Clark is great!