

# mspnice award

June 29<sup>th</sup>, 2022

Greetings Managers,

One of your employees, Alex Manole, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Alex for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Alex!



Justin Martin and Alex Manole, Avis Budget; and Katlyn Schenck, MAC

## **Customer compliments:**

**Customer service rep Alex was great and made the whole experience frictionless. He made the whole transaction worthwhile.**