

mspnice award

April 29th, 2022

Greetings Managers,

One of your employees, Alicia Williams, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Alicia for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Alicia!



Sadiq Cyrus, Alicia Williams, and Salvador Vargas,
Chick Fil A (Grove)

Customer compliment:

I am calling to leave a comment for an employee at the Chick Fil A at MSP, Alicia working the cash register. The place was packed, line was around the corner, and she was very professional and displayed very good customer service. I wanted to recognize her, and a job well done. I think she handled everybody very efficiently and was taking good care of the customers. Thank you!