

mspnice award

October 19th, 2022

Greetings Managers,

One of your employees, Arturo Arellanocastro, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Arturo for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Arturo!!



Arturo Arellanocastro, Hi- Lo Diner

Customer compliments:

★ Arturo was our waiter and was quick to ask if we wanted any drinks just as we sat down.

He stayed attentive throughout our stay and wished us a safe journey.