

mspnice award

August 24th, 2022,

Greetings Managers,

One of your employees, Aster Gemeda, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Aster for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Aster!



Alem Bekele and Aster Gemeda, Delaware North

Customer compliments:

Aster helped us locate another store in the airport where we could buy playing cards and then escorted us on the shuttle train to the store. She would not accept a tip. Excellent service.