

mspnice award

August 24th, 2022,

Greetings Managers,

One of your employees, Aurthurlina Wright, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Aurthurlina for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Aurthurlina!



Aurthurlina Wright (center) surrounded by colleagues

Customer compliments:

As I was browsing the cashier gave a warm greeting and awesome service to every guest. She truly was a breath of fresh air as she seemed eager to make everyone happy and get what they needed in an efficient and pleasant manner. Very rare to see this level of service at any airport. She was wonderful!