

mspnice award

September 29th, 2022

Greetings Managers,

One of your employees, Barb Kahnert, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Barb for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Barb!!



Ryan Norris and Barb Kahnert, Twins Grill

Customer compliments:

We arrived over the lunch hour and experienced excellence in service from Barb who executed flawlessly, not only for us, but everyone else in our area. She is super positive and a credit to your organization. We travel a lot and Barb reset the bar for excellence in our experience. She could be a trainer in the art of service.