

mspnice award

October 19th, 2022

Greetings Managers,

One of your employees, Community Service Officer Wua Xiong, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize CSO Xiong for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats CSO Xiong!

Customer compliment:

Community Service Officer Xiong helped me out. I was stranded very late at night at the airport. I had 2 failed attempts of getting a tow company to jump start my car. He helped me to get me to a reliable tow company. He stayed with me til help came.

Thank you Officer Xiong!