

# mspnice award

October 19<sup>th</sup>, 2022

Greetings Managers,

One of your employees, Carlos Arellanescano, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Carlos for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Carlos!!



Carlos Arellanescano, Blue Door Pub

### **Customer compliments:**

I told the staff I had a flight leaving soon and needed “anything they could prepare for me in 5 minutes”. They absolutely came thru and got me a delicious hot burger and tots in record time.

Thanks to Carlos and the chef!