

# mspnice award

July 29<sup>th</sup>, 2022

Greetings Managers,

One of your volunteers, Chris Stewart, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Chris for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Chris!



John Hewitt, Travelers Assistance Operations Manager,  
and Chris Stewart, Travelers Assistance

### **Customer compliments:**

Lost our passports and required medical papers for international travel. Chris Stewart from Travelers Assistance was wonderful.

He was able to track us down at the airport and get us the lost portfolio in time for our connecting flight to Amsterdam. Outstanding service. Really appreciated.