

mspnice award

May 11th, 2022

Greetings Managers,

One of your employees, Corey Mattin, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Corey for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Corey!



Jimmy Scott, Corey Mattin, Tahir Tute, Davon Marks, Smack Shack;
and Phil Burke, MAC

Customer compliment:

Corey made sure my visit was amazing! He brought me my food, asked how it was and took my dirty plate away. He was friendly and it was clear to me that he is a positive person who is motivated to do a great job leading his team. As he said “we’ll make your dreams come true” and that’s for real. I used to come here monthly pre COVID. This was my best experience to date and will be back! Corey let me know about the new breakfast menu...so I’ll definitely be back to try that! Thanks to Corey and his team for TOP NOTCH customer

service! 😊👍