

mspnice award

June 29th, 2022

Greetings Managers,

One of your employees, Hannah Prestidge, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Hannah for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Hannah!



Corey Mattin, Delaware North; and Hannah Prestidge, Smack Shack

Customer compliments:

Hannah at the register was super helpful explaining to me the differences between items on the menu. She took her time and was humorous at a time that was stressful for me, dealing with a canceled flight.