

# mspnice award

October 26<sup>th</sup>, 2022

Greetings Managers,

One of your employees, Heidi Dick, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Heidi for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Heidi!!!



Rachel Smith and Heidi Dick, Aveda, and Jennifer Risch, Hudson

## Customer compliments:

Fantastic complimentary facial by Heidi, really appreciate her taking the time and doing it so well. And now I have some lovely Aveda products to take back to the UK!