

mspnice award

October 19th, 2022

Greetings Managers,

One of your employees, Janet Hall, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Janet for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats to Janet!!



Janet Hall (center) surrounded by Jet Set & Delaware North colleagues

Customer compliments:

**Early morning flight and
Janet was very friendly at 5 am!**